

Dear Partners,

Hope that you are doing well.

During the current period of the global pandemic and the possibility of having a guest infected with the Covid-19, RAKTDA comes with the initiative to extend the ongoing support to the tourism sector throughout the following procedure:

- In case any guest coming from abroad through DMCs/tour operators and at the time of check-out the guest was detected positive with Covid-19; the guest can extend its stay until obtaining a negative PCR test result, the extended days cost will be covered by RAKTDA.
- In case the guest was suffering from Covid-19 symptoms; RAK hospital will provide free of charge treatment, you are only requested to contact any of the following Emergency numbers to coordinate and support with the ambulance:
 - Mohamed Loojab – 050 790 9898
 - Ali Ahmad – 050 570 1234
 - Mohamed Zaky – 050 781 5578

Should you require any further support do not hesitate to contact us directly.

Thanks and Best Regards

Iyad Rasbey

Executive Director Destination Tourism Development & MICE

Ras Al Khaimah Tourism Development Authority
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